

IMPORTANT NUMBERS TO KNOW MISSOURI/ILLINOIS COVID-19 RESOURCES

UNITED WAY
2-1-1

Helping people.



Last updated 03.18.20

The following is a snapshot of federal, state and community agencies providing assistance in all or parts of Missouri and Illinois — compiled by United Way 2-1-1. For the most up-to-date resources, please go to www.211helps.org, download our smartphone app by searching for “211Missouri” or dial 2-1-1 or 800-427-4626. United Way 2-1-1 is available 24 hours a day.

Note: Due to the health concerns surrounding COVID-19, some nonprofits may be closed or may not be accepting face-to-face applications during the pandemic. Please contact these agencies before visiting.

BASIC NEEDS SUPPORTS

(food, utility assistance, daycare, etc.)

GENERAL BASIC NEEDS

Catholic Charities of St. Louis
314-367-5500

Community Action Agencies
Call 2-1-1

Salvation Army East St. Louis
618-874-3136

Salvation Army St. Louis
800-533-6865

St. Vincent DePaul
Call 2-1-1

CHILD CARE

Child Care Aware
800-424-2246

Children's Abuse Hotline
800-392-3738

Children's Home and Aid
618-452-8900

Children's Home Society of Missouri
314-968-2350

Division of Youth Services
855-373-4636

IL Department of Human Services
800-843-6154

MO Family Support Division
855-373-4636

Gateway Region YMCA
314-436-1177

Great Circle
573-265-3251

Nurses for Newborns
314-544-3433

ParentLink WarmLine
800-552-8522

FOOD ASSISTANCE

Clyde C Jordan Senior Center
618-293-6700

Crisis Food Center
618-462-8201

Hunger Hotline
314-726-5355

MO Family Support Division
800-373-4636

IL Department of Human Services
800-843-6154

Salvation Army East St. Louis
618-874-3136

Salvation Army St. Louis
800-533-6865

St. Vincent DePaul
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Urban League
618-274-1150

HOUSING/SHELTER

Call for Help
618-397-0968

Community Development Block Grant
618-274-7835

MO Housing Development Commission
314-877-1350

Social Serve
www.socialserve.com

Society of St. Vincent DePaul Belleville
618-394-0126

St. Clair Intergovernmental Grants
Department
618-277-6790

St. Patrick Center
314-534-6624

EMPLOYMENT RESOURCES

GENERAL EMPLOYMENT

Community Action Agencies
Call 2-1-1

Illinois Department of Labor
618-993-7090

Madison County Employment and Training
618-296-4301

Missouri Division of Workforce
Development
888-728-5627

Near Southside Employment Coalition
314-865-4453

Salvation Army Madison County
618-451-7957

Urban League St. Louis
314-388-9840

UNEMPLOYMENT INSURANCE

IL Department of Employment Security
800-244-5631
www.illinois.gov/ides

MO Department of Labor
800-320-2519
www.labor.mo.gov

GOVERNMENT CONTACTS

COUNTY HEALTH DEPARTMENTS

Calhoun County Health Department
618-576-2428

Clinton County Health Department
618-594-2723

Franklin County Health Department
636-583-7300

Jefferson County Health Department
636-797-3737

Greene County Health Department
217-942-6961

Jersey County Health Department
618-498-9565

Lincoln County Health Department
636-528-6117

Macoupin County Health Department
217-854-3223

Madison County Health Department
618-692-8954

Monroe County Health Department
618-939-3871

Randolph County Health Department
618-826-5007

St. Charles County Health Department
636-949-7400

St. Clair County Health Department
618-233-7703

St. Louis City Health Department
314-612-5100

St. Louis County Health Department
314-615-2660

Warren County Health Department
636-456-7474

SMALL BUSINESS LOANS

Small Business Administration
800-827-5722
www.sba.gov

TRANSPORTATION

IL Department of Transportation
www.idot.illinois.gov
800-452-4368

Metro STL
314-982-1400

Missouri Department of Transportation
www.modot.org or call 5-1-1

OATS Transit

888-875-6287

HEALTH/PRESCRIPTION RESOURCES

Centers for Disease Control
www.cdc.gov

MO HealthNet Service Center
855-373-4636

Illinois Rx Plan
800-252-8966

Missouri Rx Plan
800-375-1406

INSURANCE QUESTIONS

IL Department of Insurance
866-445-5364

MO Department of Insurance
800-726-7390

MENTAL HEALTH AND LEGAL

MENTAL HEALTH PROVIDERS

Arthur Center ACI Hotline
800-833-2064

Behavioral Health Response
314-469-6644
800-811-4760

Burrell Behavioral Health – Central
800-395-2132

Chestnut Health Systems
888-924-3786

Comprehensive Behavioral Health Center
618-482-7330

Department of Mental Health
800-392-0210

Human Support Services
618-393-4444

Provident
314-533-8200

LEGAL QUESTIONS

Land of Lincoln Legal Aid
618-398-0574

Legal Services of Eastern Missouri
800-444-0514

Missouri Bar Association
573-636-3635

COVID-19

COVID-19 INFORMATION LINES

IL Department of Public Health
800-889-3931

MO Department of Health and Senior
Services
877-435-8411

COVID-19 SCAM REPORTING

Illinois Attorney General
800-243-0618

Missouri Attorney General
800-392-8222

PETS/ANIMAL RESCUE

Humane Society of Belleville
618-235-3712

Humane Society of Missouri
314-647-8800

Stray Rescue of St. Louis
314-771-6121

SERVICES FOR SENIORS

AgeSmart Community Resources
618-222-2561

Elder Abuse Hotline
800-392-0210

IL Department of Aging
800-252-8966

Mid East Area Agency on Aging
800-243-6060

Aging Matters
800-392-8771

St. Louis Area AAA
877-612-5918

VOLUNTEERING

United Way of Greater St. Louis
www.stlvolunteer.org
www.movolunteer.org

Resources are updated
daily and can be accessed
at www.211helps.org.

Produced by United Way
of Greater St. Louis.